

List of Draft Recommendations Related to
Utilization Management (UM) Policy

The following recommendations were made by the UM Sub-committee on September 21, 2017.

1. Recommend that the WHODAS 2.0 not be required as part of policy.
2. Recommend clearly defining “Auditing File Protocol”. The committee recommends electronic reviews rather than onsite reviews.
3. Recommend clearly describing peer to peer review related to appeals of denied services, including utilizing different peers from other communities when reviewing an appeal. A peer defined here is an appropriately certified/licensed clinician in a residential program from another community from where the appeal is being made.
4. Recommend that a treatment plan not be required as part of the policy.
5. Recommend that initial approval for Level 3.1 be 60 days.
6. Recommend that the initial approval for Level 3.5 be 21 days.
7. Recommend piloting the UM process using a step by step procedure beginning with Level 3.5 and continuing with Level 3.1 once the pilot is successful.
8. Recommend checking and correcting the reference to NAC 439.345 related to appeals of denied requested services at assessment and for continued services. NAC 439.345 does not address an appeals process. NAC 439.345 Notice of proposed disciplinary action: Duties of Division; contents and service of notice. ([NRS 439.200](#))
9. Recommend the claims generated for weekend admissions be processed by noon the next business day after that weekend.
10. Recommend developing a flow chart showing how claims are processed from initial pre-authorization through approval and subsequent continued service requests.
11. Provide information on how claims will be electronically processed.